Номер кейса	Серйный номер	Дата открытия кейса	Дата закрытия кейса	Критичность	Status	Заказчик	Тема обращения	Решение	Контактое лицо
5389376578	CZ3640SNHB	4.23.2025 1:13:24 PM	5.7.2025 5:29:21 PM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE 3PAR StoreServ 20000 Storage - Description: 3PAR StoreServ Periodic /proc/mdstat Monitoring Detected Degraded Node Drive Raid	Reolaced both SATA 0 and 1 drives in node 0	Yerganat Shakenov
5389592027	CZ28400486	5.5.2025 4:24:21 PM	5.13.2025 2:00:25 AM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Server Blade - Server Health Critical	Replaced 2 dimms: cpu2 dimm1 and cpu2 dimm3	Yerganat Shakenov
5389592503	CZ28400487	5.5.2025 4:50:55 PM	5.16.2025 2:25:36 AM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Server Blade - Status Degraded Memory Error	Replaced memory at position CPU2 DIMM1	Yerganat Shakenov
5389592621	CZ28400488	5.5.2025 4:57:45 PM	5.12.2025 12:29:18 PM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Server Blade - Device Status Degraded	A request for more detailed information was sent to the customer. No answer from the customer.	Yerganat Shakenov
5389787980	CZ28400488	5.14.2025 6:31:50 PM	5.28.2025 2:06:48 PM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Server Blade - Device Degraded. Device is reporting an internal degraded status Memory Error	All dimms replaced. Status ok. Case can be closed	Yerganat Shakenov
5389788266	CZ29420324	5.14.2025 6:43:58 PM	6.3.2025 7:36:45 PM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Blade Server - NIC Controller - Status Unknown	Spare parts replaced successfully. Status ok	Yerganat Shakenov
5389788472	CZ29420325	5.14.2025 6:53:53 PM	5.20.2025 6:03:11 PM	2-CRITICAL-DEGRADED	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Blade Server - NIC Controller - Status Unknown	Spare part replaced successfully. Case can be closed	Yerganat Shakenov
5390347389	CZ29420321	6.11.2025 5:09:41 PM	6.23.2025 12:12:11 PM	3-NORMAL	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Blade Server - Server Health Critical / PROC 2 DIMM 5 Degraded	Case closed due to lack of feedback. A new case should be opened if further support is needed	Yerganat Shakenov
5390347965	CZ28400487	6.11.2025 5:29:33 PM	06.26.2025	3-NORMAL	Закрыт	State Statistics Committee of Kazakhstan	HPE ProLiant BL460c Gen10 Server Blade - Server Health Critical / PROC 1 DIMM 4 Degraded	Case closed due to lack of feedback. A new case should be opened if further support is needed	Yerganat Shakenov